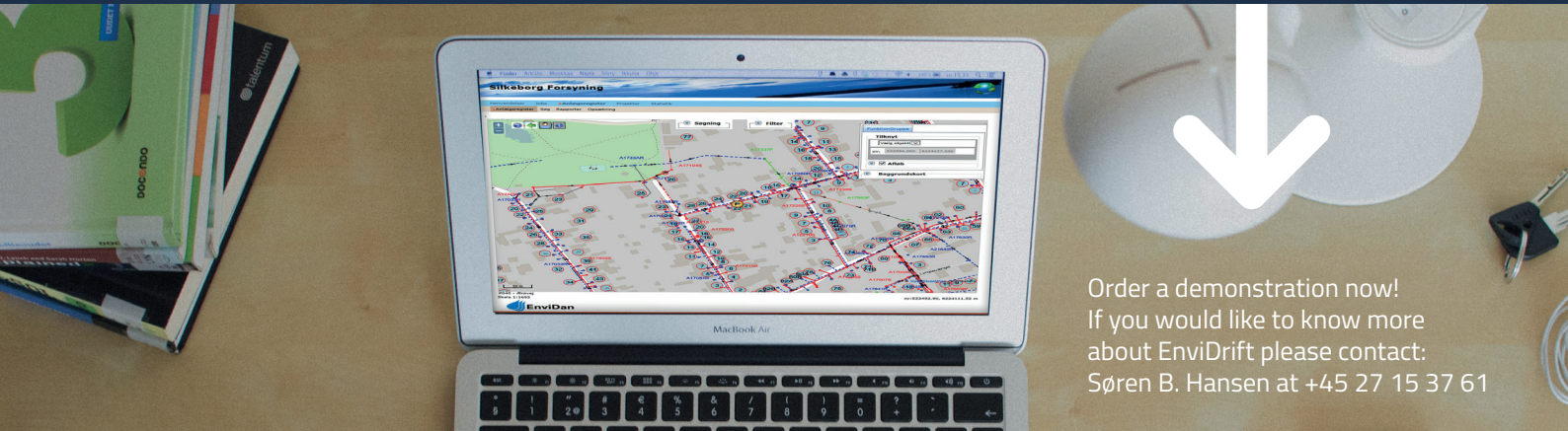


# ENVIDRIFT



EnviDrift is a complete system for registration and handling of enquiries concerning performance on municipal utilities.



Order a demonstration now!  
If you would like to know more about EnviDrift please contact:  
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EnviDrift is a complete and simple system for registration and handling of enquiries from citizens and customers - a unique tool to improve performance and satisfaction ratings as well as saving time and money on operation and maintenance of utilities.

Systemization of all enquiries from citizens and employees gives the Utility Company a simple overview of problems and makes it easy to prioritize and quickly act on the most critical issues.

## Web based access

- Do not require preinstalled software
- Accessed from any online computer
- Easy to find and simple to use

## Simple registration of enquiries

- All enquiries from citizens or customers are easily registered in EnviDrift.
- Types of enquiries are categorized and updated by employees
- Categorized enquiries eliminates risk of typing errors.

## Integrated map function

- A map module with a graphic presentation of all enquiries.
- All enquiries are systematically registered with appertaining coordinates on the map.
- The map module provides a useful overview of potential clusters of similar requests. For example, overflowed basements, lack of water or heat.
- Possibility for prioritized and focused action plan.

## Asset Archive

- The asset archive is build up directly from the database.

- Fields can be added and adjusted after need.
- Relevant documents, letters, drawings, PDF-files, O&M manuals etc. can be attached to the system so they are available for all users.

## Automatic notification of maintenance jobs

- It is possible to send a maintenance job to collaborators directly from EnviDrift.
- The receiver is easily picked from the contractor register.
- The job can be send by email or login to their own part of the system, or it can be printed and send by letter.
- Maintenance jobs can be set to be repeated several times with determined time intervals or after a determined water amounts or similar.

## Administration module

- The Utility Company points out an administrator, whom has the responsibility for maintaining and updating several functions in EnviDrift.
- The administrator can create and assign rights for new users, create new types of enquiry, build up the asset archive, etc.
- The administration module has a user-friendly interface and does not require any knowledge of coding.
- The administration module is an open system and almost all parameters can be adapted by the administrator.

## Flexible system

- EnviDrift are specially developed for handling all enquiries from citizens and customers, and to optimize the O&M process. Therefore, it can easily be adjusted to handleenquiries regarding electricity, waste, water, district heating utility companies etc.